



## Business Communications

Communication has and always will be the key to successful business. At Clearcall Online we are able to design, install and maintain solutions that facilitate communication between a business and their customers irrespective of the business or customers' choice of communications channel.

**Clearcall's Hosted PBX** service is the ultimate call management solution that gives small and medium sized enterprises advanced telephony features such as low cost and free calls to any network, Advanced IVR menu's, multiple queue's, Call Recording, Voicemail to Email, a reduction in line rental by using existing or new Internet connections, geographic independence and a wide range of business tools for a fixed monthly fee.

For small, medium and large sized business we provide the best combination of digital quality, low cost calls with a hosted PBX service offering the complete range of call management features at the right price. Our business customers enjoy the benefits of huge call savings to international landlines and, more importantly in today's world, to mobile phones anywhere in the world.





## Business Telephony – Hosted PBX Systems

A Hosted PBX system will eliminate the need for expensive hardware and software typically associated with high-end business telephone systems.

While your competitors struggle with a PBX phone system they purchased years ago, you'll always benefit from state-of-the-art technology that helps your business communicate more efficiently. And, best of all, your monthly phone bills will be as low as they can be with no on-going maintenance or support fees for your in-house PBX phone system.

Clearcall's Hosted PBX system integrates with legacy analogue and ISDN lines as well as with the modern day IP services. New features, such as SMS text, PC-to-FAX and voicemail-to-email combine to deliver a totally 'Unified' communications solution. Clearcall enhances your current set up to offer many more benefits and cost savings with the added assurance of failover to ensure that if your internet connection is down calls can still be made and received over the traditional routes.

Minimal set up costs required, plus for a small monthly fee your business can benefit from all the switchboard and call routing advantages usually only offered by large company telephone systems.



### Compelling business drivers:

- Unified communications
- Professional call handling
- Intelligent routing
- Multi-site link up
- Remote worker hook up
- Cost savings



## Benefits of a Clearcall Online Hosted PBX system:

**PBX Functionality** All the functionality associated with a traditional PBX such as voice mail, hunt groups, auto attendants etc are available at no extra cost.

**No Additional Infrastructure Required** Your existing telephone system simply plugs directly into our Hosted PBX platform, which means that your staff don't need to learn new tricks and all you need is broadband access to get started.



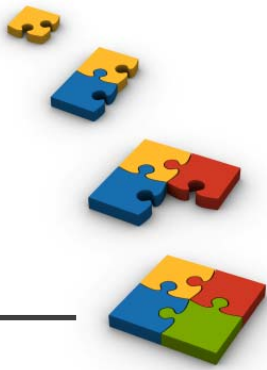
**No Maintenance Costs** There are no requirements for expensive hardware or maintenance costs normally associated with a conventional phone system. Hosted PBX from Clearcall Online runs from servers located in a secure data centre.

**Free Phone to Phone Calls** By utilising high speed broadband, calls between Hosted PBX extensions are free of charge.

**Great Rates to Existing Destinations** Calls to conventional landline and mobile destinations via our network are at extremely competitive rates. UK and Europe rates start at just 1.9 Euro cents per minute and the same rate applies to many other overseas destinations.

**Remote working** Enable you or your staff to work outside the office by providing a VoIP extension at home or alternative location. The ultimate in mobile working for your staff or even allowing you to work whilst abroad.





### Feature Highlights:

- Free calls between extensions, irrespective of geographic location
- Feature-rich and future-proof solution
- Comprehensive administrator console for easy management
- Add new lines and extensions without the usual Telephone operator costs
- Integration with legacy technologies such as analogue and ISDN
- Fully compatible with all types of handsets
- Low capital expenditure and dedicated technical support

### Advanced Features:

- Self managed IVR menus (Virtual Switchboard)
- Real time call recording of all inbound and outbound calls
- Send low cost SMS text from the convenience of your desktop
- Send and receive FAX from your PC
- Voicemail to email
- Music on hold with call queuing functionality
- Set up and invite up to a dozen participants to your own conference calls

### Special Points of Interest:

Inbound calls from local, national or International numbers can be recognised by the system and intelligently routed to pre-defined Hunt Groups, extensions and departments, including those in other geographic locations.

Voicemail messages can be accessed remotely and the system can be set up to send an SMS text alert when new messages are recorded. Furthermore, the voicemail box can be configured to call a mobile phone automatically to play messages, saving the remote worker the task of checking in for messages throughout the day.

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- No expensive hardware to buy
  - Massive savings on all call cost
  - Full switchboard functionality
  - Add new lines at no further cost
  - Link mobiles to your office network
  - Send SMS and FAX from your desktop
  - Receive audio messages in your email

**Call us on 902 906 002 to arrange a FREE consultation**